

## PerfectJob Cancellation & Refund Policy

Perfect Job Software Inc. wants you to be satisfied with your purchase of PerfectJob Online. We strive to make our software as useful as possible. If you are having trouble with PerfectJob, or have a need that you think PerfectJob should address, please let us know at email:Support@PerfectJobSoftware.com, or through the Contact Us page on our website at [www.PerfectJobSoftware.com](http://www.PerfectJobSoftware.com)

We recommend that potential customers try PerfectJob as a free trial before they purchase it. The trial software is fully functional, and is the best way to determine if PerfectJob Online will work for you.

If you do want to cancel your membership:

### **Cancellation**

You may cancel your subscription to PerfectJob Online within 45 days of your purchase by calling or emailing our customer support group. That contact information is available at [www.PerfectJobSoftware.com/ContactUs.html](http://www.PerfectJobSoftware.com/ContactUs.html).

For all subscriptions except the "Monthly Recurring Billing" subscription, we will cancel your subscription at the end of the month. For Monthly Recurring Billing subscriptions, you will retain access to PerfectJob through the end of the last-billed month, and the recurring billing will be stopped at the end of the last billed month.

PerfectJob will refund any unused subscription money, that is the amount paid for the subscription, minus the total price of all months of PerfectJob Online used as of the time of cancellation. The total price of all months of PerfectJob Online used is the Monthly, Non-Recurring subscription price times the number of months elapsed since the subscription was purchased. When we measure how many months of PerfectJob Online that you have used, we count all the months that have elapsed since you bought the subscription, even if you did not access PerfectJob Online during each of those months. We will issue either a check or credit the amount to the credit card number you provided.

If the total price of all months of PerfectJob Online used is equal to or greater than the subscription price, or if the refund is less than \$1.00, no refund will be issued.

We try very hard to make every part of your PerfectJob experience a good one, and appreciate the opportunity to serve you.